



## **Privacy Policy**

This is the privacy policy of GO Virginia Region 3. This document explains Go Virginia Region 3's policies for collection, use, and disclosure of personal information.

### **The Information We Collect**

GO Virginia Region 3 collects information by various methods, including information actively provided by its lead providers and customers as well as information arising from customer surveys and general feedback. The types of personal information we collect include name, address, phone number, and email address.

### **How We Use This Information**

This information is used to aid in the provision of our various products and services, including customer service, accounting, billing, collections, and the marketing of other products and services.

### **Who We Share This Information With**

GO Virginia Region 3 does not share personal information with any third parties except as disclosed in this policy. GO Virginia Region 3 may provide personal information to subcontractors and professional advisers (which shall be bound by privacy obligations) to assist GO Virginia Region 3 uses disclosed herein. GO Virginia Region 3 does not sell information we collect.

### **Security**

Personal information is stored in a combination of paper and electronic files. These files are protected by security measures appropriate to the nature of the information, including two-factor authentication on electronic files.

### **Cookies**

Cookies are used by GO Virginia Region 3 for the convenience of our users. Cookies automatically authenticate the user. Users have the option to access the GO Virginia Region 3 website with the cookie feature turned off. GO Virginia Region 3 also uses anonymous cookies to track user visits and demographics, including gender, age, and affinity.

### **Links**

The GO Virginia Region 3 website may contain links to information at other websites. When you click on one of these links, you are moving to another site that is not covered by this privacy policy. We encourage you to read the privacy statements of these linked sites as their privacy policies may differ from ours.

## **Questions**

For any questions about this privacy policy or the information that GO Virginia Region 3 collects, please contact Bryan David, Program Manager | GO Virginia Region 3 at [rbd7g@virginia.edu](mailto:rbd7g@virginia.edu).